



FOR OFFICIAL USE ONLY / NOT FOR UNAUTHORIZED REPRODUCTION OR TRANSMISSION

DATE: March 24, 2020

RE: Coronavirus (COVID-19) Response - Essential Product or Service Supplier

To Whom It May Concern:

According to the Department of Homeland Security's Guidance On The Essential Critical Infrastructure Workforce, dated March 19, 2020 ("Guidance"), healthcare and food and agriculture are critical infrastructure that must be maintained during the COVID-19 crisis. In addition, state and local stay-in-place orders have similarly recognized healthcare, as well as grocery and household retailers, as essential businesses. CVS Health Corporation is a diverse health care and retail company serving the needs of customers and patients in every state through our pharmacies, retail stores, health plan services, pharmacy benefits management, and senior pharmacy care. The Department of Homeland Security's Guidance further provides that workers at other companies that supply products or services necessary for the continued operation of critical infrastructure are also Essential Critical Infrastructure Workers. Attached as Exhibit A is a list of functions adapted from and identified in the Guidance that are relevant to CVS Health's ability to provide critical products and services to local communities.

The appropriately credentialed bearer of this communication is a supplier of products or services that are relevant to CVS Health's ability to continue to provide essential products and services to the communities it serves.

We are respectfully asking that law enforcement officers, emergency management officials, National Guard personnel, and other officials charged with oversight and access control of areas affected by restrictions as part of an overall strategy to contain the spread of COVID-19, grant:

- Individuals in possession of this Essential Personnel Access Request, and proper identification, and as safe conditions allow, approval to cross police lines, road blocks, and control points in direct support of public health and safety, access to care, community support, interstate commerce and sustained critical supply chains.

For verification or inquiries regarding this request, please contact CVS Health's COVID-19 24/7 Command Center at 401-772-7540.

This letter expires May 24, 2020

Respectfully,

Brian Olsen

Brian K. Olsen, Director
Enterprise Response and Resiliency / COVID-19 Crisis Response
CVS Health | 200 Highland Corporate Dr., Cumberland, RI 02864



Providers of Goods or Services to CVS Health Deemed
Essential by the Department of Homeland Security's Guidance

(See <https://www.cisa.gov/publication/guidance-essential-critical-infrastructure-workforce>)

- Workers necessary for the manufacturing of materials and products needed for medical supply chains, and for supply chains associated with transportation, energy, communications, food and agriculture, chemical manufacturing, nuclear facilities, the operation of dams, water and wastewater treatment, emergency services, and the defense industrial base. Additionally, workers needed to maintain the continuity of these manufacturing functions and associated supply chains.
- Manufacturers, technicians, logistics and warehouse operators, and distributors of medical equipment, personal protective equipment (PPE), medical gases, pharmaceuticals, blood and blood products, vaccines, testing materials, laboratory supplies, cleaning, sanitizing, disinfecting or sterilization supplies, and tissue and paper towel products
- Workers performing security, incident management, and emergency operations functions at or on behalf of healthcare entities including healthcare coalitions, who cannot practically work remotely
- Workers supporting groceries, pharmacies, convenience stores and other retail that sells human food, animal/pet food, and beverage products
- Food manufacturer workers and their supplier workers—to include those employed in food processing (packers, meat processing, cheese plants, milk plants, produce, etc.) facilities; livestock, poultry, seafood slaughter facilities; pet and animal feed processing facilities; human food facilities producing by-products for animal food; beverage production facilities; and the production of food packaging
- Workers and firms supporting food, feed, and beverage distribution, including warehouse workers, vendor-managed inventory controllers and blockchain managers
- Workers supporting the sanitation of all food manufacturing processes and operations from wholesale to retail
- Workers of companies engaged in the production, storage, transport, and distribution of chemicals, medicines, vaccines, and other substances used by the food and agriculture industry, including pesticides, herbicides, fertilizers, minerals, enrichments, and other agricultural production aids
- Workers who support the manufacture and distribution of forest products, including, but not limited to timber, paper, and other wood products
- Workers supporting or enabling transportation functions, including truck drivers, bus drivers, dispatchers, maintenance and repair technicians, warehouse workers, truck stop and rest area workers, and workers that maintain and inspect infrastructure (including those that require cross-jurisdiction travel)
- Workers of firms providing services that enable logistics operations, including cooling, storing, packaging, and distributing products for wholesale or retail sale or use.
- Truck drivers who haul hazardous and waste materials to support critical infrastructure, capabilities, functions, and services
- Manufacturers and distributors (to include service centers and related operations) of packaging materials, pallets, crates, containers, and other supplies needed to support manufacturing, packaging staging and distribution operations
- Postal and shipping workers, to include private companies
- Workers who repair and maintain vehicles, aircraft, rail equipment, marine vessels, and the equipment and infrastructure that enables operations that encompass movement of cargo and passengers